



The Hashemite Kingdom of Jordan

Land Transport Regulatory Commission

هيئة تنظيم النقل البري  
LAND TRANSPORT REGULATORY COMMISSION



**RFP # 1/2018**  
**Responses to Vendor Inquiries**  
**ANNEX No. (2)**

**"Develop and Implement  
Intelligent Transportation System  
for the Public Transportation Sector in Jerash  
Governorate "**

**July23<sup>th</sup>2018**

**1. Is Orange allowed to participate in part of the bid or the full bid?**

**ANS: Orange is allowed to participate in the full bid.**

**2. Is this RFP intended to Telecom Operators only or other contractors/integrators?**

**ANS: RFP is intended for operators and it can be integrated with any contractors related.**

**3. Can BOT duration be amended? Having a very long 20 years project would result in at least replacing the full project 2 to 3 times, which is very expensive and would result in high operational cost to maintain, was this put into consideration?**

**ANS: BOT duration is annotated in RFP.**

**4. Is there an expected upfront payment by LTRC?**

**ANS: the payment is referred to RFP.**

**5. What are the obligations on the buses to abide on using only card/cash machine in the bus?**

**ANS: The obligations on the buses to abide on using only card/cash machine in the buses will be contracted between the operators of the buses and LTRC.**

**6. Can we conduct a meeting to discuss the SWO and ideas covering the RFP scope?**

**ANS: The scoop of the RFP is clear.**

**7. Dose LTRC have simulations of number of citizens/passengers per day? And the previous year's trending of usage? Can this be shared with us for Business can development?**

**ANS: According to attachments.**

**8. What are the current tariffs of rides per route?**

**ANS: The current tariffs of rides per route declared in LTRC website.**

**9. Who will be responsible of the equipment's safety from the tampering?**

**ANS: responsibility of the equipment's safety from the tampering will be common responsibility between the operators of the buses and LTRC.**

**10. We have asked for a proper extension period in order to properly study the scope with related partners and to list all possible clarifications from different partners. Appreciate the ability to extend the deadline of questions for 1 week, and the submittal of the RFP for an additional 1 month.**

**ANS: The proper extension period will be until 5/8/2018.**

**11. What is requested bezel to bezel? They can go with 1.7mm or 3.5mm.**

**ANS: the question is not clear.**

**12. The video wall screen sizes available are 46" and 55".**

**ANS: As in the RFP.**

**13. Available brightness options are 500 nits and 700 nits. For control rooms we prefer 500 nits.**

**ANS: Pricing will be based on your suggestions.**

**14. What are the inputs required to be played on the video wall? Are you using it as one big screen or they need each screen to have its own input?**

**ANS: Pricing will be based on your suggestions as per unit.**

**15. If you are looking for a small video wall, we can provide you with the 98" screen (QM98F) which dimensions are 2.25m x 1.75m and can play 4 inputs at the same time.**

**ANS: the specification that you suggest is based on pricing.**

**16. While the cash option is available, what is the need of the smart card? Is it for the students subsidy only?**

**ANS: we need the smart card only, and refer to the RFP for more details.**

**17. What is the total number of screens that required for the control room and what is the screen size?**

**ANS: Pricing will be based on your suggestion as per unit.**

**18. What are the scanner and the printer specs that requested?**

**ANS: it will depend on your suggestion as per unit.**

**19. Who is eligible for subsidy from the community?**

**ANS: the question is not clear.**

**20. If we applied the mobile payment for this project, what is the need of smart cards (closed loop).**

**ANS: we need the two scenarios.**

**21. Is there any reasonability on us for the cash payment option? Should we monitor it (cash management)?**

**ANS: we need smart card or mobile systems only.**

**22. The stored value on the smart card is it mandatory?**

**ANS: As in the RFP.**

**23. The terminal (payment machine) should accept all financial cards?**

**ANS: As in the RFP.**

**24. What is the accepted processing average time?**

**ANS: The question is not clear.**

**25. Clarify the personalization of the subsidy how it will be on the chip.**

**ANS: It depends on your solution.**

**26. What are the terminal (payment machine) specs that will be installed in buses?**

**ANS: It depends on your solution.**

**27. Provide us with the location of the personalization center and total number of them.**

**ANS: Refer to the RFP. Names will be selected later.**

**28. Please answer below questions/concerns:**

**A. We need the size for the expected traffic.**

**ANS: Refer to the RFP.**

**B. Number of routes.**

**ANS: According to Attachments.**

**C. Number of trips per bus.**

**ANS: According to Attachments.**

**D. Any relevant numbers that will help us in building the solution.**

**ANS: According to Attachments.**

**<End of Vendor Inquiries>**

